Bywater

Virtual Classroom Training

With over 100 course titles to choose from, Bywater is the UK's leading independent provider of Virtual Classroom Management Systems and Business Improvement training. All training can be delivered online in our Virtual Classroom, including courses certified by professional bodies such as the CQI and IRCA, IEMA and IOSH.

Our live, tutor-led training courses are designed to provide maximum interaction between you, your tutor and other delegates and allows you to learn from the location of your choice, resulting in savings in cost and time. Our courses are not 'YouTube videos', instead your tutor will incorporate a variety of learning methods to engage and maximise your learning experience, whether you are seeking to become a certified ISO 9001 Lead Auditor, a Six Sigma Green Belt or wishing to enhance your Contract Management skills.

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The virtual classroom experience was superior.
Network Rail

We utilise user-friendly video conferencing technology to provide an engaging experience. Our training courses include:

Group work
Collaborate with other delegates in breakout rooms to complete workshops, exercises and role plays. Return to the main room to discuss your findings with the tutor and other delegates.

Interactive whiteboard
Annotate the whiteboard with your group's thoughts.

Screensharing
Your tutor will share their screen including PowerPoint presentations with you. Screenshare and discuss the results of your group work together.

Filesharing
Send and receive files during the course.

Audio and visual
See, hear and interact with the tutor and delegates.

Exams
For courses which include an exam, complete these using our user-friendly online exam platform. Exams are invigilated by your course tutor. Please note, Lead Auditor exams cannot be undertaken on a tablet.

How does the Virtual Classroom compare to face to face training?

	Virtual Classroom	Face to Face
Tutor Led	✔	✔
Group Work	✔	✔
Interactive	✔	✔
Real Life Examples	✔	✔
Training Materials	✔	✔
Certificate on Completion	✔	✔
Dedicated Training Available	✔	✔

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The tutor was very engaging, catered for all learning styles and obviously has a vast wealth and experience in the auditing field which was very evident from his knowledge and information passed to the delegates. He provided us with plenty of opportunity to ask questions and made us feel that our points were valuable and created a lot of conversation and debate in the "virtual environment".

STM Group (UK) Ltd

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More interactive than I thought it would be. We were put into [virtual] break out rooms where we could discuss content and what we had learned.

Lancashire Constabulary

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I actually preferred it than the physical classroom. It's more comfortable to do it virtually from home, and less stressful.

Sonia Mills

All You Need

Stable internet connection

PC, laptop or tablet

A webcam and microphone*

A quiet space

* built in or connected via USB

Frequently Asked Questions

Are Virtual Classroom training courses certified?

Yes, courses and exams are certified in the same way as our face to face courses. All delegates receive a certificate upon successful completion.

How easy is it to use the Virtual Classroom?

The features are very user-friendly and delegates that have completed training within our Virtual Classroom testify to this. If you have any concerns about using the technology please contact us and we will be happy to set up a test call with you.

I am concerned the course won't be as interactive as face to face training, is this the case?

No, in fact quite the opposite. Many delegates have expressed this concern prior to the course and then within their feedback have rated the level of interaction and the virtual experience as the elements that exceeded their expectations.

I am concerned by the length of time sitting at a computer, how is this dealt with?

Timings and breaks have been reviewed to provide you with a comfortable learning experience.

My course includes an exam, how will this work?

Exam answers are typed within our user-friendly online exam platform. Exams are invigilated via video conferencing and measures are in place, including anti-plagiarism software, to prevent cheating. The exam protocol is provided prior to the exam. Professional bodies, including IEMA, CQI and IRCA, have approved our virtual exam process.

What if my internet cuts out during the course?

We recommend you ensure your internet connection is stable prior to joining the course. If you do have problems with connectivity please contact our team who will do their utmost to help. If you regularly experience connectivity issues you may wish to consider undertaking the course from an alternative location, for example your office.

What platform do you use for training?

We use Zoom as it utilises user-friendly technology and includes functions such as breakout rooms to ensure our courses are highly interactive. If you are unable to join via Zoom please contact our team to discuss alternative solutions. Whilst we recommend Zoom, dedicated training courses can be provided on other platforms including Microsoft Teams and Skype for Business.

> The thought of a 2 day virtual course sent shivers down my spine and I thought it would be tedious. It was far from it. The tutor was very engaging, the content well delivered and the virtual breakout rooms managed well.

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If you have any questions please call our Training Team on 0333 123 9001 or email contact@bywater.co.uk

View our full range of courses and upcoming course dates at www.bywater.co.uk