



## Value Stream Mapping

Learn how to visualise the flow of information and materials needed to bring a product or service to market, and identify waste in the process, on this Value Stream Mapping training course.

This 1-day course teaches delegates how to map a process from end to end, highlighting 'waste' that does not deliver value to the customer and can be removed. The course also explores the 'future state' map that shows the results of removing waste to improve processes. Interactive activities and workshops on the day help delegates to understand and practise these new ideas.

Completion of this course will give students skills to help their organisation increase competitiveness and customer satisfaction through improved processes.



### COURSE DURATION

1 day

### CPD

Equivalent to 7 hours

### COURSE PRICE

From £2395 + VAT

### IN-COMPANY TRAINING

[Check availability](#)

### CERTIFICATES

All delegates will receive a certificate on completion.

## Who should attend?

This course is designed for anyone seeking to understand, document and improve their business processes with value to the customer in mind, including:

- those wishing to further understand and visualise their business processes, or develop cross-departmental understanding of company processes
- those aiming to implement cost saving changes
- managers, including those involved in quality, change, and process improvement
- Lean professionals
- process owners
- improvement specialists

## Key topics

Topics covered on the course include:

- value streams and value stream mapping
- determining customer value
- value and non-value adding activities
- 7 wastes
- process, material and information flow
- creating the current state map
- basic value stream mapping icons
- push vs pull systems
- value stream data
- Takt time
- process efficiency
- creating a future state map

## Skills gained

Delegates who attend this Value Stream Mapping course will be able to:

- map out and visualise processes from design to post-sales support
- identify and remove non-customer value-adding processes
- support the organisation in:
- reducing waste and costs
- increasing productivity and competitiveness
- improving customer satisfaction through reduce waiting times and costs
- simplifying processes
- improving flow within a process



All delegates will receive a certificate on completion of the course.

The tutor came across as knowledgeable and engaging. He really brought to life the possible benefits and challenges of implementing VSM in our organisation.

FCA

The tutor's knowledge was exceptional and the examples and experiences he shared were a valuable part of the learning experience.

A1 Comms Ltd

The practical exercises were useful and reviewing together as a team afterwards showed how much we could apply the techniques to our day to day.

Swatch Group

[Read our Lean training course reviews](#)

## Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

**40 years** established

**100+** course titles

**15** UK locations

**1000+** courses annually

 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



CHECK AVAILABILITY

Booking is easy

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If you have any questions please call us on 0333 123 9001, use our online chat or email [contact@bywater.co.uk](mailto:contact@bywater.co.uk)

Bywater