



## TL 9000 Quality Management System Auditing

Understand the requirements of TL 9000 quality management and how to audit for their effective implementation within the telecoms sector.

This 5-day interactive QuEST sanctioned TL 9000 Quality Management System Auditing online course is structured to bridge the gap between ISO 9001 and TL 9000 from the perspective of an auditor.

Designed for delegates who have quality management auditing experience or previous ISO 9001 auditor training, the course explains the role of TIA and TIA QuEST Forum in maintaining TL 9000 quality management for ICT products.

### **COURSE DURATION**

5 days

### **CPD**

Equivalent to 24 hours

### **COURSE PRICE**

From £1995 + VAT

### **DATES & VENUES**

[View dates & venues](#)

### **CERTIFICATES**

All delegates will receive a certificate on completion.

## Who should attend?

This course offers value to:

- those who will be conducting third-party registration audits to TL 9000
- internal auditors and ISO 9001 trained auditors wishing to expand their knowledge
- auditors needing a full knowledge of TL 9000 requirements and measurements

To benefit from this training, delegates are required to have knowledge and expertise in the following areas:

- knowledge of ISO 9001 gained through the completion of an ISO 9001:2015 training course, for example [ISO 9001 Internal Auditor](#) or [Lead Auditor](#) training courses
- TIA QuEST Forum prerequisites, obtainable through our 1-day [TL 9000 Requirements R6.3](#) and [TL 9000 Measurements R5.7](#) training courses. Alternatively delegates can complete the below online training courses available on the [TIA QuEST Forum website](#).
  - TRL 9000 Fundamentals
  - TL 9000 Release 6.3 Requirements Course
  - TL 9000 Release 5.7 Measurements Common and Hardware
  - TL 9000 Release 5.7 Measurements Outage
  - TL 9000 Release 5.7 Measurements Software
  - TL 9000 Release 5.7 Measurements Services
- If you have completed the prior levels of requirements and measurement handbook versions you can take and pass the [Delta courses](#) available to lift your qualifications to the current R levels and pass the TL 9000 Fundamentals course.

## Key topics

Topics covered on the course include:

- introduction to the QuEST Forum and its purpose
- overview of TL 9000 and its relationship to ISO 9001
- methods to determine effective implementation and use of the requirements and measurements handbooks
- specific auditing requirements beyond ISO 9001
- exam to demonstrate ability to apply knowledge and determine comprehension
- sources of information and further development

## Skills gained

By the end of this training course, delegates will be able to:

- interpret the requirements and measurements of TL 9000 and how they apply to industry processes
- effectively audit TL 9000 and assess how the requirements and measurements handbooks are properly implemented and used

## Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- introduction and overview
- introduction to QuEST Forum
- audit planning
- TL 9000 overview
- TL 9000 requirements
- TL 9000 measurements
- audit follow up and reporting
- exam

## In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

[Contact us for a quote.](#)

The booking team are fantastic, the tutor was informative and consistent, and the course content provided beforehand was excellent.

**British Red Cross**

The tutors tone, subject knowledge, and training delivery were exceptional. Genuinely one of the best training experiences I've had in quite some time. I've already recommended the course to several colleagues and would strongly encourage others to attend.

**MSC Cargo Uk**

The tutor was very friendly and professional he made the course content enjoyable and easy to understand. Overall this is one of the best courses that I have attended in recent years due to the tutors teaching style and skill set.

**TUV SUD Ltd**

[Read our other course reviews](#)

## Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

**40 years** established

**100+** course titles

**15** UK locations

**1000+** courses annually

 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



VIEW DATES & VENUES

## Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at [www.bywater.co.uk](http://www.bywater.co.uk)

If you have any questions please call us on 0333 123 9001, use our online chat or email [contact@bywater.co.uk](mailto:contact@bywater.co.uk)

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