Process Mapping

Understanding how workflows and processes work within an organisation is key to identifying issues and taking corrective action in the drive for continual improvement.

Process mapping provides a visual illustration of how workflows and processes work. As organisations move away from wordy documents, the technique is becoming increasingly helpful in making decisions about what we are doing that is right and effective, or whether there is room for improvement. Visual representations have the added bonus of making it easier for everyone involved in the processes to participate in the discussion, even if they are new to their role or not involved in processes on a day-to-day basis.

This interactive 1-day training course, led by an expert tutor, is designed to help delegates understand how process mapping can be applied within their own organisations to identify areas that need addressing, not just as single events but for continual improvement.

COURSE DURATION
1 day

CPD
Equivalent to 7 hours

COURSE PRICE
From £595 + VAT

DATES & VENUES
View dates & venues

CERTIFICATES
All delegates will receive a certificate on completion.

Course details >

Who should attend?

This training course is suitable for anyone who would like to understand the benefits of process maps and the practical techniques for their development. Some roles that may particularly benefit are:

- quality practitioners
- process improvement managers and improvement teams
- process owners
- project development teams and leaders
- business continuity managers

Key topics

Topics covered on this course include:

- what is a process?
- what is process mapping?
- purpose of process mapping
- identifying processes
- types of process map
- value stream mapping
- benefits of process mapping
- team selection and roles
- waste identification in processes
- identifying continual improvement opportunities

Skills gained

By the end of this process mapping training course delegates will be able to:

- explain the benefit of process maps to stakeholders
- immediately apply process mapping tools and techniques in their workplace
- create a process map and undertake the transition to a process approach
- analyse findings from process maps including identifying issues

A certificate of completion will be received by delegates who attend and fully participate in the course, to signify their new knowledge and understanding of process mapping.

Course agenda ›

Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- purpose of process mapping
- how to create a simple process map
  - group workshop: process map for a simple task
- types of process map
  - workshop: process map creation
  - workshop: process map for your own organisation
- benefits of process maps
- process map development
  - workshop: expand your organisational process map
- process map improvement
  - workshop: review and improve your process map

In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges. Contact us for a quote.

> The Tutor's knowledge and delivery of the subject matter was second to none. Everything we covered was professionally explained in detail, making the learning experience easy and relaxed.

Nelipak Food Packaging

> The tutor put a lot of effort into the presentation and really made the course materials easier to understand. He genuinely wants people on his course to get the most out of it and come away with a good level of understanding.

Swegon

> The style, engagement, and delivery of the course was excellent. Without doubt one of my most enjoyable courses I have attended.

Macartney UK Ltd

> Tutor was very knowledgeable and able to explain difficult concepts to a wide variety of attendees with very different industry experiences. I felt fully supported by the tutor throughout the delivery of the course.

J McCann & Co Nottingham Ltd

Read our course reviews

Why train with Bywater?

Bywater is the leading independent provider of professional ISO 9001 training in the UK.

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🌐 Global Virtual Classroom

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