



Introduction to ISO 17020

Gain an understanding of the requirements of ISO/IEC 17020:2012 and how it applies to organisations who perform inspection activities, on this Introduction to ISO 17020 training course.

This 1-day practical course includes interactive workshops covering topics such as quality management standards, classification of accredited bodies, and risks to impartiality.

Upon completion of this course, delegates will have a working knowledge of ISO/IEC 17020:2012, audit principles in relation to ISO/IEC 17020, and the inspection body accreditation process.

COURSE DURATION

1 day

CPD

Equivalent to 7 hours

COURSE PRICE

From £675 + VAT

DATES & VENUES

[View dates & venues](#)

CERTIFICATES

All delegates will receive a certificate on completion.

Who should attend?

The course is designed for those seeking an understanding of the requirements of ISO 17020 and the inspection body accreditation process, such as:

- quality managers and supervisors
- companies seeking ISO/IEC 17020 accreditation
- existing QMS internal auditors who are looking to expand their skills in the area of assessment of inspection bodies
- supplier quality auditors wishing to evaluate suppliers of inspection services

The course is also delivered as the first day of our 2-day ISO 17020 Internal Auditor training course.

Skills gained

By the end of this Introduction to ISO 17020 training course, delegates will be able to:

- interpret the requirements of ISO/IEC 17020:2012 for the operation of inspection bodies
- initiate the process of implementing the requirements of ISO/IEC 17020 with a view to pursuing inspection body accreditation
- confidently progress onto our ISO 17020 Internal Auditor training course

Key topics

Topics covered on the course include:

- quality management and the role of inspection bodies
- classification of inspection bodies (Type A, B and C)
- overview of ISO/IEC 17020 requirements and its relationship with other related standards (ISO 9001, ISO/IEC 17025)
- principles of a quality management system audit against ISO/IEC 17020
- initial steps to implementing ISO/IEC 17020
- sources of information and further development



A certificate of completion will be awarded to delegates who have attended and fully participated in this Introduction to ISO/IEC 17020 training course.

Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introductions
- Quality Management and Accredited Bodies
- Workshop: Classification of Accredited Bodies
- Quality Management Standards – ISO/IEC 17020
- Workshop: Risks to Impartiality
- Workshops: ISO/IEC 17020 Audit Situations
- Review

In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

[Contact us for a quote.](#)

This was the second course I've done through Bywater and yet again the delivery of the course material, the course admin and logistics were exceptionally well handled. The Virtual Classroom was also great.

C&D Access Ltd

Very engaging tutor. Clear and concise delivery of information and course content.

Inspection Consultants Ltd

Tutor was extremely knowledgeable, sharing experiences from his career to provide insight you wouldn't pick up from simply reading the standard.

AIS Survivex

[Read our Inspection Bodies - ISO 17020 course reviews](#)

Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

40 years established

100+ course titles

15 UK locations

1000+ courses annually

 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



VIEW DATES & VENUES

Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at www.bywater.co.uk

If you have any questions please call us on 0333 123 9001, use our online chat or email contact@bywater.co.uk

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