



## ISO 9001 Executive Briefing

Gain an appreciation of how a quality management system (QMS) can benefit your organisation through more effective processes, lower costs and greater consistency of products and services on this informative ISO 9001 Executive Briefing.

Delegates will discover how the globally recognised ISO 9001 standard provides the framework for establishing a QMS, together with the requirements upon the organisation and the responsibilities of leaders and their teams.

### COURSE DURATION

0.5 day

### CPD

Equivalent to 2 hours

### COURSE PRICE

TBC

### DATES & VENUES

[View in-company availability](#)

### CERTIFICATES

All delegates will receive a certificate on completion.

## In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

## Who should attend?

This course is ideal for anyone who needs an executive-level understanding of the business benefits and requirements of implementing a QMS. These include:

- senior managers seeking an overview of a QMS within the context of their organisation
- employees wishing to understand the effects of ISO 9001 on the day-to-day running of their department

For those who would like a more advanced knowledge around ISO 9001, we offer a full programme of [ISO 9001 training courses](#), including a more in-depth overview of ISO 9001, as well as internal auditor, lead auditor and implementation training.

## Key topics

Key topics on this course include:

- business benefits of implementing a quality management system
- scope and purpose of the ISO 9001 standard for a QMS
- structure of the framework for QMS
- what ISO 9001 means for your organisation
- addressing risks and opportunities through 'risk-based thinking'

- understanding the process-based approach for developing, implementing and improving the effectiveness of a QMS
- required documentation, such as written records, policies and measurements
- leadership roles and responsibilities

## Skills gained

By the end of this course, attendees will have gained key knowledge to help them make decisions about implementing and managing a QMS, with the aim of improving processes, reducing costs, raising quality, and increasing customer satisfaction.

## Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and introductions
- Section 1 Introduction and objectives
- Section 2 Quality management system principles
- Section 3 Annex SL
- Section 4 Context of the organization
- Section 5 Risk-based thinking
- Section 6 Process approach
- Section 7 Documentation information
- Section 8 Leadership
- Section 9 Quality management system benefits
- Summary

I could see a very direct application of the learnings that came out of the course to improve our quality standards.

**Hyphen**

The tutor was excellent and made the presentation engaging and informative.

**RSHP**

The tutor was brilliant. I cannot fault the way he made everyone feel at ease during the course, his exceptional knowledge and the way he brought ISO 9001 into every day life scenarios.

**Aqualisa Products Ltd**

The course content was easy to follow and was presented and explained well by the tutor. The exercises kept it interactive and allowed me to see how to apply the standard in the real world.

**Atkins Ltd**

[Read our course reviews](#)

## Why train with Bywater?

Bywater is the leading independent provider of professional ISO 9001 training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating a quality management system.

Our delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

**40 years** established

**100+** course titles

**15** UK locations

**1000+** courses annually

 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



**VIEW IN-COMPANY AVAILABILITY**

## Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at **[www.bywater.co.uk](http://www.bywater.co.uk)**

If you have any questions please call us on 0333 123 9001, use our online chat or email **[contact@bywater.co.uk](mailto:contact@bywater.co.uk)**

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