



QMS Lead Auditor incorporating ISO/IEC 17025:2017

Develop the skills to professionally audit a laboratory management system, and objectively assess compliance of laboratories to meet accreditation body requirements, with our CQI and IRCA certified ISO 17025 Lead Auditor training course.

Delegates on this in-depth course will learn how to conduct internal and external quality management systems audits against ISO 17025. They will develop the knowledge and skills to:

- plan, conduct, report and follow up internal and external audits against ISO 17025, in line with ISO 19011 and ISO 17021 as applicable
- promote the role of audits within the organisation's overall management system programme, and the role of auditors in supporting laboratory compliance and competency improvements

This practical, intensive and highly interactive 5-day course is based around a central case study and workshops, enabling students to practise their newly acquired skills.

Delegates will achieve the formal training requirements to allow progression to becoming a CQI and IRCA Registered Lead Auditor. Students are assessed by continuous evaluation and a written exam.

COURSE DURATION

5 days

CPD

Equivalent to 40 hours

COURSE PRICE

From £2195 + VAT

DATES & VENUES

[View dates & venues](#)

CERTIFICATES

All delegates will receive a CQI and IRCA certificate on completion.

Course ID: 1836

Who should attend?

This course is suitable for individuals in organisations interested in operating effective laboratory management systems. They include:

- those seeking to undertake 1st, 2nd and 3rd party audits against ISO 17025
- laboratory quality and technical managers, technicians and supervisors
- supplier quality auditors wishing to evaluate laboratory service suppliers
- existing auditors who wish to expand their skillset to audit a laboratory against ISO 17025

Prior knowledge is valuable for attending this course, and some delegates find it beneficial to first attend our [Understanding ISO 17025 training course](#) to gain more knowledge about the ISO 17025 standard. We offer a discount of £150 if booking this course with your Lead Auditor training. Please contact us if you wish to take advantage of this offer.

Key topics

Topics covered on the course include:

- quality and its assurance
- introduction to auditing
- ISO 17025 and other ISO standards
- documented systems
- audit planning
- checklists
- opening meetings
- nonconformity writing
- auditing techniques
- closing meetings
- audit reporting
- closing meeting
- follow up and corrective action
- 1st, 2nd and 3rd party audits

Skills gained

By the end of this ISO 17025 Lead Auditor training course, delegates will be able to:

- demonstrate practical audit skills and apply the requirements of ISO 17025 to the specific processes and needs of their organisation
- assess compliance of their organisation's testing and calibration laboratory practices to meet the organisation's own internal or external requirements
- plan, develop and implement an internal audit process appropriate to the requirements of ISO 17025
- conduct audits to professional criteria with confidence, gathering objective evidence through observation, interviewing, document trails to provide factual audit reports that will facilitate improvements to the management system
- achieve the formal training requirements to allow progression to becoming a CQI and IRCA registered Lead Auditor

Online and on-demand exams in English and Spanish are now available to delegates to sit after the course, with other languages to follow. We can enter you for the exam and will send you the results when we receive them.

In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

Contact us for a quote.



Successful delegates will receive a CQI & IRCA ISO 17025 Lead Auditor Certificate of Achievement.

Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introduction
- Quality and its Assurance
- Audit Overview
- Quality Management Standards
- Workshop: Questionnaire on ISO 17025 Requirements
- Quality Management Standards (cont.)
- Workshop: Audit Situations
- Documented System
- Workshop: Quality System Review
- Quality System Review (Feedback)
- Audit Planning
- Workshop: Audit Planning
- Checklists
- Workshop: Preparing Checklists
- Opening Meeting
- Workshop: Opening Meeting
- Auditing Techniques
- Case Study 1 – Part 1
- Workshop: Nonconformity Writing – Part 1
- Case Study 1 – Part 2
- Introduction to Examination – Part 1
- Case Study 1 – Part 2 (Feedback)
- Auditing Techniques
- Workshop: Auditing Techniques
- Nonconformity Writing
- Workshop: Nonconformity Writing – Part 2
- Case Study 2 – Part 1
- Case Study 2 – Part 2
- Introduction to Examination – Part 2
- Case Study 2 (Feedback)
- Closing Meetings
- Reporting
- Workshop: Closing Meeting
- Follow-up and Corrective Action
- Review Specimen Exam
- Workshop: Summary Report
- First, Second and Third Party Audits: A Perspective
- Workshop: Corrective Action
- CQI and IRCA: International Registration Scheme for Auditors of Quality Systems
- Q&A Session and Introduction to Exam
- Examination
- Course Review and Evaluation

Very helpful course and the tutor was very good too. Has helped me a lot in performing internal audits as part of my role.

Anglian Water Central Labs

I really enjoyed it. It was a wonderful week even it was a virtual course. The whole course was easy to navigate and was excellent. The tutor effectively explained and illustrated course concepts, workshops, and all case studies.

Supply Servis S.R.O.

The practical scenarios were brilliant as they aided the training module in being able to act out and work on various auditor skills and also apply what you have learnt in a scenario in a safe space.

Temple QMS Ltd

The interactive scenarios, workshops & roleplays were very insightful & useful.

Mars

[Read our ISO 17025 course reviews](#)

Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

40 years established

100+ course titles

15 UK locations

1000+ courses annually

 Global Virtual Classroom

CQI & IRCA, IEMA, RSS and IOSH approved training provider.



VIEW DATES & VENUES

Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at www.bywater.co.uk

If you have any questions please call us on 0333 123 9001, use our online chat or email contact@bywater.co.uk

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