



## ISO 17025 Internal Auditor

Learn how to conduct effective and value adding laboratory quality system internal audits on our 2-day ISO 17025 Internal Auditor training course.

Internal auditing enables laboratories to demonstrate their competence and ability to deliver valid calibration and test results. It is also invaluable in driving continued improvement.

This ISO 17025 Internal Auditor training course explains how to plan and carry out effective audits of a laboratory quality management system.

The course gives delegates the opportunity to practise their skills through interactive sessions, workshops and role plays, around topics such as audit situations, audit interviews and closing meetings.

### **COURSE DURATION**

2 days

### **CPD**

Equivalent to 15 hours

### **COURSE PRICE**

From £1045 + VAT

### **DATES & VENUES**

[View dates & venues](#)

### **CERTIFICATES**

All delegates will receive a certificate on completion.

## Who should attend?

This 2-day course is suitable for anyone who is or intends to be involved in auditing the performance of laboratories, and to support their continuing improvement. This includes:

- those wishing to perform internal laboratory audits against ISO 17025
- laboratory managers, quality managers and supervisors
- existing internal auditors who would like to expand their skills to audit laboratory practices against ISO 17025
- those responsible for ensuring the laboratory management system is effectively implemented and maintained

The course is also appropriate for those seeking to gain or maintain ISO 17025 accreditation, and need to undertake internal audits at planned intervals.

For anyone with little or no prior knowledge of ISO 17025 we recommend attending our [Introduction to ISO 17025 training course](#), delivered the day before the Internal Auditor course, so they can first gain an understanding of the requirements of ISO 17025. We offer a discount of £100 when booking these courses together.

We also offer an [ISO 17025 Forensics Internal Auditor training course](#) which can be tailored to suit a range of forensic science disciplines, including digital forensics. Please contact our team for more details.

## Key topics

Topics covered on the course include:

- quality and laboratory accreditation
- overview of auditing
- ISO/IEC 17025 and related standards and documents
- audit situations

- documented systems
- audit planning
- audit checklists
- opening meeting
- auditing techniques
- audit interviews
- nonconformity reporting
- closing meeting
- audit reporting

## Skills gained

By the end of this ISO 17025 Internal Auditor training course, delegates will be able to:

- describe the various roles and tasks involved in auditing laboratories
- interpret the requirements of ISO 17025 in practical audit situations
- plan, conduct, report and follow up an ISO 17025 internal audit
- identify opportunities for continuing improvement



Delegates will receive a certificate of completion, in recognition of their ISO 17025 internal auditing knowledge and skills.

## Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introduction
- Module 1 Quality and Laboratory Accreditation
- Module 2 Audit Overview
- Module 3 ISO 17025 Overview
- Workshop 1 Pre-course Review
- Workshop 2 Audit Situations
- Module 4 Documented Systems
- Module 5 Audit Planning
- Module 6 Audit Checklists
- Workshop 3 Preparing an Audit Checklist
- Module 7 Audit Opening Meeting
- Case Study
- Module 8 Auditing Techniques
- Workshop 4 Audit Role Play – Case Study Interview
- Module 9 Nonconformity Reporting
- Module 10 Closing Meeting
- Module 11 Reporting
- Workshop 5 Closing Meeting
- Module 12 Corrective Action and Follow-up
- Workshop 6 Corrective Action
- Module 13 Course Summary and Pointers

## In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

[Contact us for a quote.](#)

The tutor delivered the training excellently with application of the ISO 17025 standard in a practical manner which made the course interesting rather than re-iterating contents from the clauses of the standard. The tutor also answered all of the questions raised during the two day training session.

**Johnson Matthey**

Very knowledgeable and experienced tutor. His enthusiasm for the subject come across in bundles, and made for a pleasant two days of learning.

**Tradebe Inutec**

The tutor was very knowledgeable and made the course interesting and kept my attention. He was able to answer questions well with practical knowledge.

**EMSOU Forensic Services**

[Read our ISO 17025 course reviews](#)

## Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

**40 years** established

**100+** course titles

**15** UK locations

**1000+** courses annually



Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



**VIEW DATES & VENUES**

## Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at [www.bywater.co.uk](http://www.bywater.co.uk)

If you have any questions please call us on 0333 123 9001, use our online chat or email [contact@bywater.co.uk](mailto:contact@bywater.co.uk)

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