



ISO 17020 Internal Auditor for Forensic Inspection Bodies

Explore ISO/IEC 17020 and learn about the key requirements for auditing forensic inspection bodies on the ISO 17020 Internal Auditor Training Course for Forensic Inspection Bodies.

This 2-day interactive course revolves around a crime scene role play through which delegates develop their skills and understanding of how to prepare, conduct and follow up on internal audits with reference to ISO/IEC 17020:2012 and forensic-based documents.

Students will leave the course with an understanding of the principles of auditing forensic inspection bodies and the skills to perform and report on audits for business improvement.

COURSE DURATION

2 days

CPD

Equivalent to 14 hours

COURSE PRICE

From £3995 + VAT

IN-COMPANY TRAINING

[Check availability](#)

CERTIFICATES

All delegates will receive a certificate on completion.

Who should attend?

This course has been developed to suit the needs of forensic inspection bodies, most notably those involved in crime scene investigation (CSI). However the course would also be appropriate for forensic collision investigation (FCI) and fire investigation (FI). It is suitable for:

- those wishing to perform internal audits on forensic inspection bodies, most notably crime scene investigators, forensic collision investigators, and fire investigators
- individuals who want to understand requirements for forensic inspection bodies accredited to ISO/IEC 17025
- organisations seeking ISO/IEC accreditation
- staff wanting to develop auditing skills and a better understanding of ISO/IEC 17020

It is recommended that delegates joining this course should have attended the [Understanding ISO 17020 Training Course for Forensic Inspection Bodies](#) or a similar awareness course. Furthermore, delegates attending this course should have a working knowledge of how ISO/IEC 17020:2012 requirements are applied to a forensic inspection activity such as crime scene examination, forensic collision investigation, or fire investigation.

Key topics

Topics covered on the course include:

- quality and the role of inspection bodies
- quality management standards and ISO/IEC 17020 requirements
- classification of inspection bodies
- ILAC-G19 reference document for CSI-Forensics

- Forensic Science Regulator (FSR) code of practice and conduct
- performing effective management system and process audits
- constructing an audit programme and checklists
- evaluating the system and the impact of audit findings
- risks to impartiality
- documented systems

Skills gained

Delegates that attend this ISO 17020 forensic training course will be able to:

- understand the requirements of ISO/IEC 17020:2012 and other related documents on forensic bodies involved in inspection activities
- conduct opening meetings and plan for an audit
- objectively conduct forensic audits and assess the compliance of an inspection body to ISO/IEC 17020
- contribute towards the continuous improvement of impartiality and consistency in conducting inspection activities

Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introductions
- Quality Management and Accreditation
- Quality Management Standards – ISO/IEC 17020 – Overview
- Workshop: Risks and Impartiality
- Quality Management Standards – ISO/IEC 17020 – General, Structural and Resource requirements
- Workshop: ISO/IEC 17020 Audit situations
- Quality Management Standards – ISO/IEC 17020 – Process and Management system requirements
- Workshop: Audit Situations
- Audit Planning
- Checklists
- Workshop: Preparing an Audit Checklist
- Case Study: Introduction
- Performing the Audit
- Case Study
- Nonconformity Reporting
- Closing Meeting and Reporting
- Workshop: Closing Meeting
- Corrective Action and Follow-up
- Workshop: Corrective Action
- Summary and Evaluation
- Review

In-company training

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Delegates will receive a certificate of completion, evidencing their new knowledge and skills in ISO/IEC 17020.

The tutor was really engaged with everyone on the course and that led to everyone getting involved during the additional group tasks set out, and asking the questions that sometimes don't get asked.

Thames Valley Police

All questions were answered in a concise and easily understood manner, with examples and hypothetical scenarios used to explain differing concepts in an effective way that would be applicable to real world scenarios I might encounter in my future role.

West Yorkshire Police

The workshops were very well received, it was good to be able to apply the knowledge learnt and have feedback in real time. It made us think about what we'd been taught and helped us apply it to our real life situations.

Suffolk Constabulary Force Headquarters

[Read our Inspection Bodies - ISO 17020 course reviews](#)

Why train with Bywater?

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