



## ISO 17020 Implementation for Forensic Inspection Bodies

This two-day ISO/IEC 17020 Implementation training course for Forensic Inspection Bodies focuses on the requirements for the competence of bodies performing inspection and for the impartiality and consistency of their inspection activities with specific reference to Forensics Applications (including Crime Scene Investigations, Forensic Collision Investigations and Fire Scene Investigations).

Through interactive workshops and engaging modules, the course focuses on ISO/IEC 17020 with specific reference to forensic applications inclusive of Forensic Science Regulator (FSR) guidance and International Laboratory Accreditation Cooperation (ILAC) guidance.

On the first day of this training course delegates will learn about the fundamentals of ISO/IEC 17020 and become familiar with the specific requirements of the standard in relation to a Forensic unit performing scene incident examinations.

On the second day delegates will explore IEC/ISO 17020 management system requirements and develop implementation skills, including performing a gap analysis, creating high level process maps, understanding risks and opportunities of implementation, and developing an implementation plan.

### COURSE DURATION

2 days

### CPD

Equivalent to 14 hours

### COURSE PRICE

From £4295 + VAT

### IN-COMPANY TRAINING

[Check availability](#)

### CERTIFICATES

All delegates will receive a certificate on completion.

## Who should attend?

- Forensic Units seeking ISO/IEC 17020 accreditation
- Those involved in implementing ISO/IEC 17020 within a Forensic Unit performing scene incident investigations
- Existing QMS consultants and auditors who are looking to expand their skills to understand and implement ISO/IEC 17020 in a forensic environment
- Those responsible for maintaining an ISO/IEC 17020 management system in a Forensic Unit

## Key topics

Topics covered on the course include:

- ISO/IEC 17020 clauses and requirements including an overview of quality management
- Quality assurance
- The role of Inspection Bodies
- FSR Code of Practice/ILAC G19 and UKAS RG201 requirements
- Implementation
- Process Mapping
- Gap Analysis
- Creating an Implementation Plan
- Applying for UKAS Accreditation

## Skills gained

By the end of this ISO/IEC 17020 Implementation training course, delegates will be able to:

- Interpret the requirements of ISO/IEC 17020:2012 as it relates to management system standards
- Understand the FSR Code of Practice relevant to the scene incident activities undertaken by the Forensic Unit
- Understand the benefits of implementing ISO/IEC 17020
- Develop a plan for implementing ISO/IEC 17020
- Create a gap analysis



Delegates who fully participate in the course will receive a certificate of completion to demonstrate their new knowledge and skills in implementing ISO/IEC 17020:2012 within a Forensic Inspection Body.

## Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introductions
- Quality Management and Laboratory Accreditation
- ISO 17020:2012 Clause requirements covering Impartiality, Independence and Confidentiality
- Workshop: Impartiality
- ISO 17020:2012 Clause requirements covering Administration, Organisation and Management
- ISO 17020:2012 Clause requirements covering Personnel, Facilities, Equipment and Subcontracting
- Workshop: Examples of ISO 17020:2012 Clause requirements
- ISO 17020:2012 Clause requirements covering inspection processes
- ISO 17020:2012 Clause requirements covering the Management system used within the Forensic inspection body
- Workshop: Examples of ISO 17020:2012 Clause requirements
- Relationship between ISO/IEC 17020:2012, FSR Codes requirements, ILAC G19:08 requirements and UKAS RG201
- What are you implementing?
- Workshop: Why are you implementing ISO/IEC 17020?
- How are you going to Implement an ISO/IEC 17020 QMS?

- What already exists within your Organisation?
- Workshop: Process Mapping
- What are the requirements of the ISO17020:2012 standard?
- Workshop: Identifying ISO17020:2012 requirements
- Gap analysis
- Workshop: Creating a gap analysis
- Implementation planning
- Workshop: Creating an implementation plan
- Next steps – applying for UKAS accreditation
- Review and feedback

## In-company training

Receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges.

[Contact us for a quote.](#)

When approaching the course material and subject of ISO 17020, the course tutor was engaging, informative, and extremely knowledgeable.

**West Yorkshire Police**

Tutor was extremely knowledgeable, sharing experiences from his career to provide insight you wouldn't pick up from simply reading the standard.

**AIS Survivex**

Everyone really enjoyed the course and have gone away with a positive feeling that they can implement what they have learnt within their units.

**Thames Valley Police**

The workshops were very well received, it was good to be able to apply the knowledge learnt and have feedback in real time. It made us think about what we'd been taught and helped us apply it to our real life situations.

**Suffolk Constabulary Force Headquarters**

[Read our Inspection Bodies - ISO 17020 course reviews](#)

## Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

**40 years** established

**100+** course titles

**15** UK locations

**1000+** courses annually

 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.



CHECK AVAILABILITY

## Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at [www.bywater.co.uk](http://www.bywater.co.uk)

If you have any questions please call us on 0333 123 9001, use our online chat or email [contact@bywater.co.uk](mailto:contact@bywater.co.uk)

# Bywater