ISO 15189 Internal Auditor

Learn effective techniques and methodologies for auditing against ISO 15189 in medical laboratories on our ISO 15189 Internal Auditor training course.

This 2-day course employs interactive activities and workshops to encourage discussions with the tutor and other attendees and reinforce learning within the teaching environment.

Having attended this course delegates will have the skills to carry out internal audits against ISO 15189 to ensure continued compliance, determine improvements, professionally report findings, and implement corrective action programmes.

COURSE DURATION
2 days

CPD
Equivalent to 14 hours

COURSE PRICE
From £1045 + VAT

DATES & VENUES
View dates & venues

CERTIFICATES
All delegates will receive a certificate on completion.

Course details ❯

Who should attend?

This course offers valuable insights for those involved in internal audits of medical laboratories. This includes:

- quality managers
- companies seeking ISO 15189 accreditation
- certification/registrar/accreditation body auditors
- existing internal auditors who wish to expand their skills in the area of laboratory practices
- supplier quality auditors who need to evaluate clinical laboratory services

Please note that this ISO 15189 Internal Auditor course is designed to build upon delegates' prior knowledge of ISO 15189. For those with little or no understanding of ISO 15189 we suggest first attending our Introduction to ISO 15189 training course (delivered the day before the Internal Auditor course). We offer a £100 discount when booking these courses together.

Key topics

Topics covered on the course include:

- the role of accreditation
- introduction and review of ISO 15189:2022 requirements
- quality and quality management principles
- coordination of a management system audit using ISO 15189 (including the roles of the quality manager and internal auditors)
- audit planning, horizontal, vertical and witness
- checklist preparation
- the concept of 'risk-based' auditing
- effective auditing techniques and communication skills
- witness/technical audits
- reporting and grading of audit findings
- preparation of summary reports
- development and verification of effectiveness of corrective action

Skills gained

On completion of this course, delegates will be able to:

- interpret the requirements of ISO 15189 as it relates to clinical laboratory operations
- apply auditing principles and objectively assess the compliance of a laboratory and identify areas to improve competency and management systems
- develop continuous improvement that provides on-going future benefits to the organisation

A certificate of completion is awarded to those who attend and fully participate in the course.

Course agenda >

Course agenda

Our training courses are designed to optimise the learning experience for delegates both in face-to-face settings and in our Virtual Classroom.

Under the guidance of our expert tutors, attendees will follow an agenda which is briefly outlined below:

- Welcome and Introductions
- Module 1 Course Structure
- Module 2 Quality and Laboratory Accreditation
- Module 3 Audit Overview
- Module 4 ISO 15189 Requirements
- Workshop 1 Audit Situations: Preparation
- Workshop 1 Audit Situations: Feedback
- Module 5 Documented Systems
- Workshop 2 Documentation (preparation)
- Module 6 Planning
- Module 7 Checklists
- Workshop 3 Checklists
- Module 8 Case Study Introduction
- Module 9 Auditing Techniques
- Workshop 4 Audit Interview
- Case Study: Preparation and Questioning
- Module 10 Nonconformity Reporting
- Module 11 Closing Meeting
- Module 12 Reporting
- Workshop 5 Closing Meeting
- Module 13 Corrective Action and Follow-up
- Workshop 6 Corrective Action
- Review and Course Evaluation

In-company training

Ideal for groups, you can receive this course exclusively for your organisation at your premises or online in our user-friendly Virtual Classroom.

Enjoy cost-effective flexibility and personalised learning with tailored messaging designed to address your unique business challenges. Contact us for a quote.

Reviews & Booking ❯

> The tutor was so enthusiastic about the course and was willing to share all the information at his disposal. The tutor made sure there was clarity and allowed rooms for questions.

UK Health Security Agency (UKHSA)

> Training was very in depth and break out rooms enables one to learn the audit process.

Diagnexia

> The tutor was really enthusiastic and knowledgeable. They tailored the content to our groups previous experience and knowledge to ensure we learnt the most we could.

Salisbury NHS Foundation Trust

Read our Medical Devices course reviews

Why train with Bywater?

Bywater is the leading independent provider of professional management systems training in the UK.

Our expert training offers practical understanding of how to realise the benefits and assess the success of implementing and operating successful management systems.

Bywater delegates know they can rely on proven training delivered by experts at times and locations to suit their needs.

40 years established

100+ course titles

15 UK locations

1000+ courses annually

🌐 Global Virtual Classroom

CQI & IRCA, ISEP, RSS and IOSH approved training provider.

📅 **VIEW DATES & VENUES**

Booking is easy

Simply select a course date and venue and fill in the online form. View our full range of courses at **www.bywater.co.uk**

If you have any questions please call us on 0333 123 9001, use our online chat or email **contact@bywater.co.uk**

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